House Committee on Government Efficiency

Presentation on Solutions for a Mobile Government

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Many processes and controls in government were designed before technology was even available. Today, technology is often layered on old processes, making information challenging to locate and an overall picture of policy and service effectiveness difficult to ascertain.

It is Microsoft's belief that technology innovation and optimization of existing IT assets can help governments lower administrative costs, reduce complexity, and offer government employees powerful tools to deliver their best work, monitor performance, and achieve efficiencies. Together with our partners, we deliver innovative government solutions to drive productivity, collaboration, and simplify performance management. Whether on-premises or in the cloud, Microsoft and its partners can help governments and provide cost-effective and responsive service to their citizens through a flexible set of scalable, security-enhanced, and cost-effective solutions.

The cloud is a way for your government to do its computing without the burden of having to manage servers, infrastructure, and software deployments – to name just a few. All of the infrastructure that has been traditionally managed onsite can now be done in remote locations via the cloud. This change allows you to focus on your government business, not IT management.

What we at Microsoft envisions is a solution that records start-to- finish every interaction your state has with its workers or citizens, and that information is stored in one place for your team to reference as needed? Providing a central online environment where citizens can look up information for services, apply for permits or licenses, and log reports and requests.

In order to meet the ever changing demands, governments organizations need to embrace models which enables government employees change the way they work and collaborate inside and outside government.

As a result workers will be more productive finding information quickly and citizens will require less time in a queue to receive the information they need. Microsoft has the tools for people to meet and effectively collaborate in real-time regardless of geography and workspace. Improve personal and team productivity by helping civil servants connect and collaborate for intra-governmental work across teams and across organizations in the cloud or on-premises.