

Date: September 26, 2024

To: Representative Will Carpenter
Special Committee on Targeted Case Management

From: Angela Kohls - parent

Re: Importance of Targeted Case Management

I am writing to you today to express the importance of our Targeted Case Manager. My son has received Targeted Case Management for several years. We started while he was still in school, and we have continued to need and utilize Targeted Case Management as he aged out of school and transitioned into post school services. Our case manager has been a critical part of the transition.

Our family has experienced many challenges, but our case manager has always been there to make sure that we are aware of the available services. Without a case manager, my son would not be receiving the support and services that are so necessary for him. Our case manager is a vital part of our support system.

Case managers serve an important role as a liaison between the family and the service provider. They help us navigate the requirements for receiving services and provide us with information so that we can make informed decisions. Our case manager also advocates for my son when I am not available. Making changes to Targeted Case Management could result in individuals, like my son, missing out on available and needed services.

Thank you for the opportunity to address you and the committee about the importance of Targeted Case Management.