

I am the Mother/Guardian of Lisa Boulos who has had as her case manager Corine Priddy.

There is a concern by CMS raised concern regarding potential conflict of interest with the IDD TCM system.

My personal interaction with Lisa's TMC in the 19 years Mrs Priddy has been her TCM has always been supportive and professional. She has kept Lisa's records and required paperwork complete and current.

She knows Lisa very well because she is so close and sees her regularly. It's very easy and helpful that she is always available due to being at Lakemary. It would be very disruptive to Lisa's life to have to change TCMs.

Lisa broke her ankle very badly 2 years ago. Corine was readily available due to her being at Lakemary. She was instrumental in getting us the help that Lisa required after surgery and finding us an inpatient rehab where I could stay with her the whole time. I don't know what we would have done without her help.

I wholeheartedly trust her with my daughter's care and wellbeing.

In my opinion this change is unacceptable and disruptive.

Yolanda Lee