

TO: Representative Will Carpenter and Special Committee on Targeted Case Management Members
FROM: Greg Pickman, Associate Executive Director, Riverside Resources, Inc.
RE: TCM Capacity in the Intellectual and Developmental Disability (IDD) System
DATE: September 19, 2024

I truly appreciate your continued support for Kansans with IDD as well as your time and effort to review the importance of Targeted Case Management (TCM) across the State. TCM is a critical service for individuals with IDD as they are a key element in supporting the needs for individuals to live successfully in their communities.

For over 25 years I have worked in various roles within the IDD system and have seen many positive changes that have helped organizations to be more responsive to the choices and needs of persons with IDD. A significant element of this is due to organization-based TCM services that have been provided. I have spoken to many parents, guardians but most importantly individuals receiving services who would not know where to turn if their choice for whom they would like to continue coordinating and advocating their preferred lifestyle was no longer available.

Many of the individuals who have worked with independent TCM'S have struggled to find quality services. This is due to many factors including never meeting their TCM in person, not having a TCM accessible within the area as well as not having a timely Person-Centered Support Plan (PCSP) completed annually. Many TCM's are not familiar with the individuals residing community, making it difficult to build a consistent, positive, and healthy relationship to better provide the choices and options for the individual to maintain a safe and healthy lifestyle.

Due to continued underfunding, TCM available throughout the State is already fragile. The concept of a conflict of interest would only weaken the resources available to all individuals receiving TCM services. The imposed restructuring of TCM service across the state would be an unnecessary challenge and would result in Kansans with IDD losing their case managers.

Thank you for allowing us to express our concerns regarding the TCM conflict of interest. Your time and consideration are greatly appreciated.