

Judicial Branch 3-Year IT Plan Update 2024



Kansas
Judicial Branch

Submitted by Anne Madden Johnson
Judicial Branch Interim CITO
November 1, 2024

Judicial Branch (Judicial)

Agency/Organization Leadership:

Marla Luckert
Chief Justice

Stephanie Smith
Judicial Administrator

Alex Wong
Chief Information Technology Officer

Anne Madden Johnson
Deputy Chief Information Technology Officer

Evan Burt
Chief Information Security Officer

Steve Phillips
General Counsel

Amy Deckard
Chief Financial Officer

Agency Information:

Vision: Kansas state courts - including district courts, the Court of Appeals, and the Supreme Court - provide people a venue to resolve disputes through a fair and impartial legal process by upholding and applying the Constitution and law of Kansas and the United States

Mission: The Kansas Judicial Branch strives to continuously improve the system of justice the people created in their Constitution by maximizing access to and promoting justice, encouraging innovation and harnessing technology, attracting and retaining an excellent workforce, and being a responsible steward of public resources.

Budget: \$222,100,000

Website: <https://kscourts.gov>

Goals and Objectives:

- Maximizing Access to and Promoting Justice
- Encouraging Innovation and Harnessing Technology
- Attracting and Retaining an Excellent Workforce
- Stewarding Public Resources

Agency Number: 677

Agency Funding Mechanism: State Funding, Fee Funding, Grant Funding

Number of Employees: 2,033

Number of Kansas Citizen Customers: 2,940,000

Agency IT Information:

Mission: Kansas Judicial Branch Information Services is dedicated to advancing the mission of the Kansas Judicial Branch by delivering secure, reliable, and innovative technology solutions that maximize access to justice, streamline judicial processes, and empower users. Through collaboration and continuous improvement, we enhance service delivery, support the evolving needs of our workforce, and uphold the responsible stewardship of public resources. Our commitment is to harness technology in ways that drive innovation, improve efficiency, and ensure the fair and equitable administration of justice for all.

Budget: \$13,800,000

Number of Employees: 62

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IT Strategic Action	Objective	Risk and Dependencies	KPI and Metrics	3-Year Strategic Roadmap		
				2024	2025	2026
Application Upgrade of Centralized Case Management System to Current Version	Application Modernization, Continuous Improvement of Customer Experience, Cybersecurity, Digitization or Process Improvement	Resource Availability, Testing Resources, Resolving Critical Issues, Cloud Infrastructure Migration	Reduced system errors, Improved system performance, Adoption of new features			
Cloud Infrastructure Design and Proof of Concept	Infrastructure Modernization, Statutory or Regulatory or Policy Compliance	Resource Availability, Technology Skills, Funding	Improved security and scalability, reduced data center expenditures			
Development and Implementation of eFile System for Pro Se Litigants	Application Modernization, Continuous Improvement of Customer Experience, Digitization or Process Improvement, Statutory or Regulatory or Policy Compliance	Resource Availability, Testing Resources, Process Changes	Reduction of paper filings, User adoption, Improved average time to complete filings			
Disaster Recovery Site Implementation for Kansas Judicial Center	Infrastructure Modernization, Continuous Improvement of Customer Experience, Cybersecurity, Statutory or Regulatory or Policy Compliance	Funding, Resource Availability	Improved recovery time of systems, System availability assurance, Improved failover execution time			
Implementation of Budget Tracking Dashboard	Continuous Improvement of Customer Experience, Digitization or Process Improvement, Quality Assurance or Audit, IT Skill Enhancement	Resource Availability, Technology Skills	Improved budget forecasting, Accurate budget expenditure tracking			


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Infrastructure and application upgrade for eFiling for District Courts	Infrastructure Modernization, Application Modernization, Continuous Improvement of Customer Experience, Cybersecurity	Integration with CCMS, Resource Availability	Improved performance and system uptime, User Satisfaction, File submissions Success Rate, Reduction in Rejected Filings			
Integration between Case Management System and eFiling for the Appellate Courts	Application Modernization, Continuous Improvement of Customer Experience, Cybersecurity	Integration with CCMS, Resource Availability	Improved time to process eFilings, Reduced number of rejected filings, Improve case accuracy			
IT Website upgrade for kscourts.gov	Application Modernization, Continuous Improvement of Customer Experience, Cybersecurity, Promotion of Agency Services	Resource Availability, Challenges with Search Functionality, Funding	Website performance improvement, User satisfaction, Ability to search successfully, ADA compliance			
Migration to Government Compliant Web conference System	Cybersecurity, Statutory or Regulatory or Policy Compliance	Resource Availability, Vendor Assistance, Funding	Improved security, Compliance with government standards			
Modernization and Centralization of the Case Management System for the Kansas Justice System	Application Modernization, Continuous Improvement of Customer Experience, Cybersecurity, Digitization or Process Improvement, Statutory or Regulatory or Policy Compliance	Resource Availability, Development Challenges, Process Changes	Improve case processing efficiency, Standardization of case management, Statewide data reporting			

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Pilot Implementation of Court Recording System	Application Modernization, Continuous Improvement of Customer Experience	Successful Completion of Contract Review, Resource Availability	Customer satisfaction, Improved access to court transcripts, improved timeliness of transcript availability			
Replacement of Defendant Payment Portal	Application Modernization, Continuous Improvement of Customer Experience, Quality Assurance or Audit	Integration with CCMS, Resource Availability	Customer satisfaction, fewer inaccurate payments			
Replacement of Public Access Portal for District Records	Application Modernization, Continuous Improvement of Customer Experience, Cybersecurity, Digitization or Process Improvement, Promotion of Agency Services	Resource Availability, Challenges with Search Functionality	User adoption, Improved ease of access to data by Justice Partners and the Public, Improved performance			
Replacement of the Attorney Admissions Application	Application Modernization, Continuous Improvement of Customer Experience	Resource availability	Customer satisfaction, Application adoption			
Replacement of the Judicial Branch Jury Management System	Application Modernization, Continuous Improvement of Customer Experience, Digitization or Process Improvement	Successful Completion of RFP, Vendor Timeline, Funding, Legacy System End of Life	Improved time process juror summons, Juror experience and satisfaction, Improved juror information accuracy			

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				2024	2025	2026
SB 291 Compliance for ks.gov domain migration	Cybersecurity, Digitization or Process Improvement, Statutory or Regulatory or Policy Compliance	Staffing resource availability	Successful migration from .org to .gov			
Selection and Implementation of Digital Evidence System	Application Modernization, Continuous Improvement of Customer Experience, Digitization or Process Improvement, Statutory or Regulatory or Policy Compliance	Resource Availability, Funding, Process Changes	System performance and upload time, User adoption, audit trail accuracy		